



## Case study

# Telecoms Network Management Centre

Slough, UNITED KINGDOM

**Client** O<sub>2</sub>

**Value** £2,500,000

**Objective** To bring the Network Management Centre, an operationally critical office, into the 21st Century. All works to be carried out without disrupting the 24/7 network monitoring operation.

To communicate all changes and moves to end users through regular stakeholder progress meetings. To maintain internal customer focus at all times.

**Services** Project and Commercial Management

Vector provided whole project life cycle Project, Cost and Programme Management for the 'Project Stockholm' office consolidation at the O2 campus in Slough following the closure of offices in Hammersmith.

O2 took the opportunity to refurbish the early 1980s designed Network Management Centre (NMC).

**Client Benefit** The consolidated operation was delivered without business interruption providing an increase in the number of work stations from 60 to 90.

New state of the art Audio Visual Displays, new user friendly workstations and an upgraded Disaster Recovery Suite were provided.

